

How to Check the HOLDS on your Account:

Self Service Campus Personal Information Holds

Holds that PREVENT registration:

COL HOLD – Registration, transcripts, diplomas, and refunds are blocked.

RGH HOLD - Student needs to contact the department of their major to be advised before the advising hold is removed

CK HOLD – Student has a check for pick up in Cashier’s Section. Transcripts, payment, web pay, and diploma also blocked.

OSA HOLD – Student has an account balance that was placed with an outside collection agency and the student must pay the outside agency before the hold can be removed.

Holds that DO NOT prevent registration:

CAN HOLD - Only prevents cancellation of student’s schedule by automated process

REF HOLD – Only prevents refund from generating on student’s account

PP HOLD - Only indicates that that student has a payment arrangement with our office.

SPP HOLD – Only indicates that the student is not eligible to participate in the Southeastern Payment Plan because of prior default.

RTM HOLD – Mail has been returned, student needs to change address with Records and Registration.

DDP – Student has Direct Deposit set-up for Refunds.